

# Welcome to Meulstroom – Everything you need to know

To ensure a memorable stay here with us, please take note of the below conditions and rules:

## BEFORE YOU ARRIVE:

- M* **The main gate will be open from 15:30 on Friday.**
- M* **Guests can only check-in from 16:00 on Friday. No early arrivals are permitted.**
- M* Guests arriving on Saturday – check-in from 11:00. **No early arrivals are permitted.**
- M* Please park your car in the general parking area.  
**There is NO parking available at your room.**  
**Meulstroom currently DOES NOT have shaded parking.**
  
- M* **Reception hours:**  
Monday-Thursday 07:00-17:00.  
Friday & Saturday 07:00-20:00.  
Sunday 07:00-14:00.
  
- M* **Special arrangements/permission:**
  - If any special arrangements and/or permissions were granted to you (outside the normal conditions), you must insist on written proof thereof to present on arrival.
  - If you, or any of your party, have **special dietary requirements**, please inform us via email 5 working days before your arrival.

## WHAT IS AVAILABLE in the rooms?

- M* **Bed linen** and blankets, **bath towel**, **kettle** (coffee mugs) and **bar fridge**.
- M* Please bring **your own coffee**, tea, sugar, and milk to enjoy in your rooms.
- M* Any snacks and soft drinks are welcome. *NO OWN ALCOHOL permitted.*
- M* There are NO cutlery, crockery, and no microwave available in the rooms (**we do not have self-catering units**).
- M* There is a microwave in the common area at the coffee station.
- M* **No TV** available in your room – only in the bar and common area.
- M* No aircon available in your room – only a **ceiling fan**.
- M* Coffee and tea available at the common area at coffee station.
- M* The Mini shop is available for refreshments, snacks, and necessities (**CASH ONLY**).

## PACKING LIST

- M* **Snacks** and **soft drinks**.
- M* Tabard/ Peaceful Sleep and/or insect repellent.
- M* **Beach towels**, sunscreen lotion and a hat.
- M* Picnic blanket and camping chairs to relax on grass area.
- M* Something warm for cool nights or if it rains.
- M* Cash for mini shop and bar.

## WEEKEND WEDDING ITINERARY

Friday	15h30	Main gate opens
	16h00	Rooms available for guests to check in
	16h00-23h00	Cash Bar available
	19h00	Dinner in restaurant
	19h45	Buffet area closes
Saturday	07h30 – 08h30	Coffee, tea and rusks
	10h00	Brunch in restaurant
	12h00	Cash Bar available
	TBC	Ceremony
	18h00	Reception starts
	19h00	Reception dinner
	00h00	Reception closes Bonfire outside
Sunday	07h30 – 08h30	Coffee, tea and rusks
	9h00	Check-out of rooms
	09h00	Brunch in restaurant
	13h00	Main gate closes

## IMPORTANT INFORMATION

### *M* **Mealtimes:**

- We value punctuality at Meulstroom and have a strict 45 min serving time at the buffet area.
- **It is of high importance that you are on time.**
- If you require a take-away for e.g. sick guests etc. – you need to inform the manager on duty.
- Early coffee, tea and rusks will be served **from** 07:30 onwards at the coffee station.

*M* For your own safety – the main gate will be closed from 22:00 – 06:00. If you need to exit the premises during these times – please arrange prior with the manager on duty.

*M* Meulstroom is situated in the beautiful Zusterstroom valley and have **limited cell phone network coverage.**

*M* **Wi-Fi vouchers** available at the office – R30 for 250MB & R55 for 500MB.

*M* Penalty payable if a key is removed from the leather strap. If LOST/ MISPLACED - the guests will be liable to pay R250 before we can replacement the key.

*M* Please report any problem in your room/bathroom to Meulstroom Management immediately. No complaints later than 1 hour after your arrival will be accepted.

*M* Bring your hard-earned cash for the mini shop and bar (**NO CARD FACILITIES AVAILABLE**).

*M* **SMOKING IS PROHIBITED** IN THE ROOMS AND RESTAURANTS.

*M* **NO ALCOHOL** allowed to be brought onto our premises (we are a licenced premises). Cash bar on site.

*M* **No Pets allowed.**

*M* Tranquillity is expected from 21:00 at night - NO MUSIC after 21:00.

- M* No furniture may be removed or moved in the rooms and venues.
- M* Bedding, blankets, and towels are not allowed to be removed from the rooms.
- M* **Bring own swimming towels** - guests are not allowed to use our white bath towels for swimming.
- M* Keep children off cupboards and tabletops.
- M* Please switch all lights/ ceiling fans off when you leave the room.
- M* No electric heaters or air conditioning units are permitted.
- M* Coffee mugs may not be removed from the restaurant and coffee station areas.
- M* Please direct all enquiries, problems, or issues **DIRECTLY** to the manager on duty. Their number will be on the office door for after hours. No interaction is advised with other staff members.
- M* **Check-out** of rooms are strictly @ **9:00** am on the day of departure.
- M* Guests must return room keys to our reception before departure. If any guests leave the premises with the key, it will be the person's **OWN RESPONSIBLY** to ensure the key is returned to Meulstroom Lodge.
- M* **LOST/ FORGOTTEN ITEMS** - Meulstroom does not take responsibility for any lost/forgotten items. If an item is left behind – it will be the **guest's OWN responsibility** to come and collect the item at the venue (or send a courier to the venue on their own expense). No items will be posted or delivered.

**\*\*Penalties payable for rules not followed\*\***

## **HOW DO I GET TO MEULSTROOM?**

**Google Maps:** *Meulstroom Lodge, Bronkhorstspuit*

<https://www.google.co.za/maps/place/Meulstroom/@-25.6111262,29.0032287,17z/data=!3m1!4b1!4m5!3m4!1s0x1eeaa1a939e360b9:0x968b8e22b5d7bb6f!8m2!3d-25.6111262!4d29.0054174>

Visit <http://www.meulstroom.com> for more information

Contact us at [office@meulstroomlodge.co.za](mailto:office@meulstroomlodge.co.za)